




NEW STUDY FINDS BIG IMPACT:

Return On Investment

OF JOINT COMMISSION ACCREDITATION

ROI = 623%

Average Financial Return Reported:*

	Revenue	↑	\$1,234,526
	Reimbursement Rate		\$3,180,890
	Operational Efficiencies	↑	\$1,107,953
	Improvement Efforts		\$498,171
	Reduction in Liability Insurance Costs	↑	\$1,153,753
	Risk Reduction & Mitigation of Lawsuits		\$306,082
	Reduction in Workers Comp Costs		\$765,895
	Reduction of Staff Turnover	↑	\$8,607,167
	Improved Competencies of Supervisors		\$1,541,480
	Improved Competencies of Direct Care Staff		\$20,649,158





*Totals are per-organization averages over lifetime of accreditation. Average annual number of staff was 143; range was 3 - 1200. Average length of accreditation was 8 years; range was 2 months - 41 years.

Joint Commission Accreditation
Contributes to:*

	Quality of Client Care	94%
	Culture of the Organization	87%
	Brand Image/Reputation	83%
	Recognition by Third Parties	82%
	Improved Client Outcomes	81%
	Organizational Sustainability	80%

*Totals are top-three box (moderate to very significant influence) on a 5-point scale.

Skills Learned through
Joint Commission Accreditation*

	Creating Impactful Policies/Procedures	95%
	Standardizing Processes	96%
	Implement Leading Practices re Quality	98%
	Implement Leading Practices re Safety	98%

*Totals are top-three box (moderate to very significant impact) on a 5-point scale.

CONTACT US TO LEARN MORE

The Joint Commission
One Renaissance Blvd., Oakbrook Terrace, IL 60181

Phone: 630.792.5771 bhc@jointcommission.org www.jointcommission.org/bhc

THE STUDY: Study conducted in 2021 by independent research firm, The ROI Institute. 114 Joint Commission behavioral health and human services accredited organizations provided benefit data. Respondent's length of accreditation averaged 8 years (range 2 months - 41 years). Average number of staff was 143 (range 3 - 1200). Services varied but had to include mental health services and/or substance use disorder treatment.